



RMA PROCEDURE FOR UK CUSTOMERS

- 1) Please go to www.aedrepair.com and download the RMA form (found under 'documents'); Please complete the RMA form and e-mail it to info@aeddistribution.co.uk.
- 2) You will receive a confirmation or RMA number from an AED Distribution UK representative;
- 3) Please attach the confirmed RMA form or number clearly on the outside of the package;
- 4) Shipping:
 - a. For QSC warranty repairs we will collect the equipment with TNT
 - b. For other and or non-warranty repairs the transport is organized by and on the expenses of the customer.
 - c. The equipment must be sent to the AED Repair service center in Belgium:

AED Repair

Reference: (RMA number)
Bedrijvenpark De Veert 12
2830 Willebroek
Belgium

- By submitting an RMA request, (see RMA procedure on the website), the Customer agrees to these general terms and conditions. www.aedgroup.eu/legal
- Use an original/resistant packaging to prevent damage during the transport. By not using an original/resistant packaging during transport, the risk off damage will be on the clients behalf.
- By submitting an RMA request, the Customer agrees that a quotation fee will be charged, even if the Customer does not ultimately accept the specific quotation provided.